

# Glenn W. Howes

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## Application Development / Information Technology Director Director of Project Management Office (PMO)

- Dynamic leader with the ability to implement innovative technical solutions while balancing critical business constraints to meet defined organizational objectives
- Customer focused management style with proven delivery success on a global scale
- Diverse background and experience ranging from start up to global companies including; Accenture, IBM, Lotus, Pfizer, Eaton, Microsoft, and JPMorgan Chase
- Strong entrepreneurial spirit with common business sense and customer oriented service approach
- Willingness to work, travel and relocate as necessary to achieve objectives and exceed expectations

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## Areas of Expertise

- Technology Project and Program Management
- Software Systems and Application Development
- Business Continuity and Disaster Recovery Planning
- Advanced Networking and Infrastructure Implementation Management
- Consulting Engagement and Client Delivery
- Technology Process Operations and Support
- Business Requirements Definition, Vendor Selection and Vendor Management
- Technical Staff Management, Career Development, Coaching, and Mentoring

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## Professional Experience

***eHowes Consulting LLC, River Forest, IL - Owner***

***2002 - present***

*Independent Project Management Consultant*

Providing project planning, strategy development, requirements definition, implementation planning, business continuity and operational services to a diverse client base including the following long-term engagements:

*JPMorgan Chase Bank*

*2010 to present*

Managed technical implementation of Skire Unifier as single global project management platform for all corporate and retail real estate project initiatives.

*Barney F. Pelant & Associates*

*2004 to present*

Providing technical expertise for the development of Business Continuity Programs and Disaster Recovery Planning documentation for a diverse client base including Blue Cross Blue Shield of Nebraska, William Blair, and Haworth, Inc.

*American Association of Nurse Anesthetists (AANA)*

*2008 to 2010*

Provided independent project management and vendor relationship management services for mission critical software systems selection and implementations including Aptify Association Management Software, Great Plains, Microsoft SharePoint and core network infrastructure components.

*JPMorgan Chase Bank*

*2007 to 2008*

Managed technical implementation and vendor relationship for TRIRIGA Real Estate

Management software.

*Aquitech International* 2006 to 2007  
Interim Technology Infrastructure and Project Management Director for international supply chain software vendor.

*Technology Professionals Corp – Grand Rapids, MI* 2003 to 2004  
Lead client engagement team on network infrastructure qualification and validation process to comply with 21 CFR Part 11 regulatory compliance for Pfizer Corporation's Ann Arbor, MI facilities

***Lante Corporation – Chicago, IL*** 1997 - 2002

*Technology Center Manager*

Managed the design, procurement, build out and operations of a \$2M, 80 server cross-platform development, and testing laboratory.

*Consulting Manager – Event Systems Group*

Managed applications development and client delivery teams focused on the implementation and support of networked information kiosks featured at technology events and trade shows for IBM, Gartner Group, Lotus and Microsoft.

*Consulting Manager – Chicago Consulting Practice*

Managed multiple consulting engagements including business development, staffing, client management and delivery quality.

***Andersen Worldwide S.C. – Chicago, IL*** 1991 - 1997

*Manager – Wide Area Network Management Team, Global Relationship Manager*

Managed and coordinated cross-functional technical projects for Accenture & Arthur Andersen's 61,000 user global network including; customer requirements definition, business case development, work breakdown creation, training, support, product implementations, customer communications planning, executive management reporting, and customer satisfaction measurement. Led technical implementation activities for global Lotus Domino messaging and knowledge management infrastructure across Europe, Middle East, Africa, and India.

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## Education and Associations

- Western Michigan University, Kalamazoo, MI  
Bachelor of Science Degree – Computer Information Systems
- Project Management Institute (PMI) – Midwest Chapter, Information Systems SIG
- DRI International (DRII) – Associate Business Continuity Planner (ABCP)